



COMMUNITY RESOURCES

300 East Main Street
Sun Prairie, WI 53590-2227
608-825-1164

Website: <https://cityofsunprairie.com>

Emergency Internet & Cellular Phone Access

TDS

- Offering "60 Day Free Internet" Available to new customers who request the offer only and have a K-12 and/or College Student in it or other document verifying low-income status.
- [TDS Website](#)

Spectrum

- Offering free access to broadband for 60 days to households with K-12 and/or college students. Installation fees will be waived for new student households. Eligible low-income households without school-age children may use Spectrum Internet Assist, a low-cost broadband program delivering speeds of 30 Mbps. They will also open its Wi-Fi hotspots across their footprint for public use.
- Visit their [website](#)

Sprint/T-Mobile

- All current T-Mobile and Metro by T-Mobile customers who have plans will have unlimited smartphone data for 60 days, Lifeline customers will receive extra free data up to 5 GB over the next 2 months and current customers will receive a mobile hot spot/tethering service for the next 60 days. T-Mobile has also announced a program for educators.
- Visit the Sprint [website](#)
- Visit the T-Mobile [website](#)

US Cellular

- U.S. Cellular will: "Not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic; waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic."
- Visit their [website](#)

Verizon

- Company will waive late fees and keep residential and small business customers connected if negatively impacted by global crisis.
- Visit their [website](#)